

Benefit Program Survey

Below is a Benefit Program Survey that we would like you to complete. We encourage the utmost honesty and desire to learn how we may improve the benefits available to you. We appreciate responses of a critical nature as well as those of praise. *Thank You.*

1. Please rate your health carrier on the following items.

Medical Carrier Name: _____

Medical Group (if known): _____

(Scale of 1 to 5 — with 1=poor; 2=fair; 3=average, 4=above average, and 5 being excellent.)

Response time at doctor's office	1	2	3	4	5
Quality of care received from office staff	1	2	3	4	5
Quality of care received by the doctor	1	2	3	4	5
How satisfied are you with your current coverage?	1	2	3	4	5
How satisfied overall are you with the carrier?	1	2	3	4	5
Wait time for customer service	1	2	3	4	5
Selection of doctors	1	2	3	4	5

2. Please rate your dental carrier on the following items.

Dental Carrier Name: _____

Response time at doctor's office	1	2	3	4	5
Quality of care received from office staff	1	2	3	4	5
Quality of care received by the doctor	1	2	3	4	5
How satisfied are you with your current coverage?	1	2	3	4	5
How satisfied overall are you with the carrier?	1	2	3	4	5
Wait time for customer service	1	2	3	4	5
Selection of doctors	1	2	3	4	5

3. Would you be willing to pay a higher medical copay for services?

Yes No

4. Are you on the PPO plan? (If "No", skip to question 5)

Yes No

5. Do you understand the billing procedures under the PPO plan?

Yes No

6. Please rank in order the importance of the following items of your employee benefits package (ignore if not offered):

_____ Health	_____ Dental	_____ Vision	_____ Life/AD&D
_____ LTD/STD	_____ LTC	_____ Chiro/Acu	_____ Retirement Plan

7. Would you be interested in additional low cost benefits that you would pay for with pretax dollars? Yes No

8. Please CIRCLE those benefits which would be of most interest to you (if not already offered):

Voluntary Life/AD&D	Accident	Cancer	Vision
Long Term Care	Hospital	LTD/STD	Chiropractic/Acupuncture

9. Do you understand the benefits of having money taken out before taxes (pretax) to pay for benefits? Yes No

10. Please rank in order the importance of the following items of your employee benefits package:

_____ Health	_____ Dental	_____ Vision	_____ Life/AD&D
_____ LTD	_____ DI	_____ Chiro/Acu	_____ Retirement Plan

(Thank you for your confidence and trust, you may leave additional comments or suggestions in section below.)

Additional Comments: _____
